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Our reference:
Your reference:
Date: 13 March 2024

To all Members of the Communities Scrutiny Group

Dear Councillor

A Meeting of the Communities Scrutiny Group will be held on Thursday, 21 March 2024 at 7.00 pm in the Council Chamber, Rushcliffe Arena, Rugby Road, West Bridgford to consider the following items of business.

This meeting will be accessible and open to the public via the live stream on YouTube and viewed via the link: <https://www.youtube.com/user/RushcliffeBC>
Please be aware that until the meeting starts the live stream video will not be showing on the home page. For this reason, please keep refreshing the home page until you see the video appear.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Gemma Dennis'.

Gemma Dennis
Monitoring Officer

AGENDA

1. Apologies for Absence
2. Declarations of Interest
[Link to further information in the Council's Constitution](#)
3. Minutes of the Meeting held on 18 January 2024 (Pages 1 - 6)
4. Carbon Management Plan Update (Pages 7 - 28)
Report of the Director - Neighbourhoods
5. Streetwise Update (Pages 29 - 34)
Report of the Director - Neighbourhoods
6. Work Programme (Pages 35 - 36)
Report of the Director – Finance and Corporate Services

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8.30am - 5pm
Wednesday
9.30am - 5pm
Friday
8.30am - 4.30pm

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Membership

Chair: Councillor G Williams

Vice-Chair: Councillor L Plant

Councillors: M Barney, J Billin, S Ellis, G Fletcher, R Mallender, H Parekh and A Phillips

Meeting Room Guidance

Fire Alarm Evacuation: in the event of an alarm sounding please evacuate the building using the nearest fire exit, normally through the Council Chamber. You should assemble at the far side of the plaza outside the main entrance to the building.

Toilets: are located to the rear of the building near the lift and stairs to the first floor.

Mobile Phones: For the benefit of others please ensure that your mobile phone is switched off whilst you are in the meeting.

Microphones: When you are invited to speak please press the button on your microphone, a red light will appear on the stem. Please ensure that you switch this off after you have spoken.

Recording at Meetings

The Openness of Local Government Bodies Regulations 2014 allows filming and recording by anyone attending a meeting. This is not within the Council's control.

Rushcliffe Borough Council is committed to being open and transparent in its decision making. As such, the Council will undertake audio recording of meetings which are open to the public, except where it is resolved that the public be excluded, as the information being discussed is confidential or otherwise exempt



MINUTES OF THE MEETING OF THE COMMUNITIES SCRUTINY GROUP THURSDAY, 18 JANUARY 2024

Held at 7.00 pm in the Council Chamber, Rushcliffe Arena, Rugby Road, West
Bridgford

and live streamed on Rushcliffe Borough Council's YouTube channel

PRESENT:

Councillors G Williams (Chair), L Plant (Vice-Chair), M Barney, S Ellis,
G Fletcher, R Mallender, H Parekh, A Phillips and C Thomas

ALSO IN ATTENDANCE:

Mr N Robinson – Airspace Change Director – EMA
Mr Y Reed-Aspley – Head of Corporate Affairs - EMA
Councillor A Brown – Member of ICC Committee

OFFICERS IN ATTENDANCE:

D Burch	Service Manager - Neighbourhoods
G Carpenter	Service Manager - Public Protection
T Coop	Democratic Services Officer

APOLOGIES:

Councillors J Billin

12 Declarations of Interest

Councillor M Barney declared a non-pecuniary interest as a Nottinghamshire County Council representative of the East Midlands Airport Independent Consultative Committee (ICC).

13 Minutes of the Meeting held on 5 October 2023

The minutes of the meeting held on 5 October 2023 were approved as an accurate record and were signed by the Chair.

14 East Midlands Airport - impacts of future flight path changes and aircraft noise in general

Councillor A Brown, Ward Councillor for Gotham and the Borough Council representative on the East Midlands Airport Independent Consultative Committee (ICC) addressed the Group to explain the role and remit of the ICC.

Councillor Brown informed the Group the ICC is a formal body who liaise between the East Midlands Airport and neighbouring communities, including local authorities, airport user groups and local interest groups and stakeholders. The ICC meet three times a year to enable frequent dialogue and engagement between the ICC and the airport. The Group were advised that there are also two sub-committees known as Monitoring, Environment, Noise

and Track (MENT) and Transport, Economic Development and Passenger Service (TEP), each of which meet three times a year also.

The Group noted that Councillor Brown had been a member of the ICC for eight years as the Nottinghamshire County Council representative and more recently the Borough Council representative.

Mr Reed-Aspley, Head of Corporate Affairs at East Midlands Airport delivered a presentation to inform the Group of the Airports Corporate Social Responsibility and Community Fund providing valuable contributions to the local economy.

The Group were provided with an airport update since the spiked increase in air freight during the pandemic. The Group were informed that passenger numbers in summer 2023 had returned to 95% of pre-pandemic levels, but the airport had seen a drop in air freight volumes due to changes in the economy and the war in Ukraine. However, Mr Reed-Aspley was confident that demand would begin to increase again.

Mr Reed-Aspley informed the Group that the airport was investing in passenger facilities with improvements to passenger and colleague security systems in line with new UK security regulations to be introduced in 2024 and improvements to the retail units, bars and restaurants and external improvements to the drop off area, short stay car parking and the surrounding roads to make it easier to navigate and safer for pedestrians.

Mr Robinson, Airspace Change Manager at East Midlands Airport provided a summary of the airports Corporate Responsibility including the airports approach to:

Zero Carbon Airports - supporting decarbonisation of the entire aviation industry – targeting net zero carbon no later than 2038.

Opportunity for All – supporting career and employment opportunities, including training and skills opportunities – airport academy creating jobs within the airport community.

Local Voices – East Midlands Airport Community Fund - Providing funding and support to community groups and community projects.

Mr Robinson highlighted the airports draft Noise Action Plan which sets out the actions committed to by the airport to mitigate the impact of aircraft noise between 2024-2028 and reviewed every 5 years thereafter.

The Group were informed of the airports noise and track monitoring system which enables the monitoring and compliance of noise from aircraft which checks and records the path of every aircraft arriving or taking off from the airport. These monitoring systems helps the airport to understand trends, compares performance and provides robust data for noise modelling. It was noted that aircraft operations and noise levels can be accessed and monitored through a public WebTrak tool.

The Group were informed of 6 fixed noise monitors positioned around the airport boundary and Councillors were given the opportunity to request mobile noise monitoring equipment for summer 2024.

In addition to the noise monitoring, Mr Robinson informed the Group of some new actions, including:

- A ban on the noisiest rated aircraft at night.
- Noise charges that incentivise quieter aircraft and a Noisy Aircraft Penalty Scheme.
- A reduction of jet aircraft training flight hours to between 08.00-12.00 and 14.00-18.00.
- Sound insulation Grant Scheme re-opened to residents who received a grant more than 20 years ago.
- To reflect recent inflationary pressures, the airport is increasing:
 - The Sound Insulation Grant Scheme grant levels,
 - The contribution they make the EMA Community Fund

In concluding, Mr Robinson provided a brief outline of the national and future picture for UK airspace and highlighted the Airspace Modernization Strategy (AMS) which forms part of the Governments Jet Zero Strategy. The Group noted that as part of the AMS, all UK airports are required to redesign their airspace under 7,000ft and modernising the network above to coordinate a national programme and create a coordinated masterplan for airspace change, to deliver quicker, quieter and cleaner journeys.

The Group were informed of the EMA 7 stage process, Stage 1 (Define) and Stage 2 (Develop and Access) already completed and stage 3 (Consult/Engage), a local communities consultation expected in spring 2025. Further information of the process can be found on the EMA website: www.eastmidlandsairport.com/community/future-airspace

Councillor Thomas, Ward Member for East Leake, expressed some concerns in respect of some of the options being proposed by EMA which could lead to more noise disturbance for East Leake residents. Councillor Thomas highlighted that there had been, and still is significant housing development around East Leake and neighbouring parishes and asked whether the Council could influence the standards of buildings for any new development near the airport, adding that as a local Councillor she regularly receives complaints regarding aircraft noise with many complainants taking to social media for comment. Mr Robinson explained that EMA have to provide a comprehensive list of options and welcomed Councillors feedback and engagement in the consultation process and reminded Councillors of the public portal on the EMA website. Mr Robinson explained that it is unavoidable not to fly over East Leake as this is the established corridor which is closely monitored to encourage a safe decent for incoming aircraft, expressing that the airport authority is doing all it can to bring aircraft noise down and meet customer and local community expectations.

The Group were advised that in respect of building standards, as the planning authority, the Council can only provide planning guidance.

With regards to complaints Mr Robinson advised that complaints received at the airport had stabilised and advised there have been very few complaints from East Leake. In addition, Mr Robinson informed the Group that complaints are the driving force for the action plan, adding that everyone benefits from transparency, and it is EMA's policy to share information with the public and Mr Robinson asked Councillors to direct resident complaints directly to the EMA website.

The Service Manager – Neighbourhoods confirmed that the Council receives very few complaints, and the Group were reminded that aircraft noise is not currently a statutory nuisance in the UK. Therefore, it is not covered by the Environmental Protection Act 1990 or the Noise Act 1996, which means that local authorities do not have the legal power to take action on matters of aircraft noise.

The Chairman asked a specific question relating to the mobile equipment the airport can offer to communities to monitor noise and asked how residents would request this. Councillor Brown advised that a request is more commonly made by a Parish Council and can be found on the EMA website. Mr Robinson added that a community outreach representative from the EMA regularly attend local Town and Parishes and some local events where mobile monitoring requests can be addressed.

The Group asked specific questions relating to the timescale for phasing out the noisier aircraft and how would this effect the community funding generated from the fines and penalty charges if quieter aircraft are not breaching the Noisy Aircraft Penalty Scheme. Mr Robinson explained that EMA takes its obligations seriously which is why they have introduced bans on noisier aircraft, but highlighted that they cannot enforce airlines to change, and a better outcome for all is to encourage the phasing out of noisier aircraft.

With regards to the EMA Community Fund the Group were advised this remains healthy at £250k, with an annual donation to community groups around £50k in the past few years. Mr Robinson expressed the airport were keen to publicise the Community funding to Parish Council's and local community groups who may benefit from it and the airport advertise this by way of a community flyer to over 40,000 homes as well as on their website and by the open reach events.

Members questioned the role of the local authority as highlighted in the Officers report, in respect of airport expansion and decisions about whether aircraft can operate at night, and how many aircraft are allowed to fly at on any given day. Mr Robinson explained a runway extension was last approved 10 years ago and would have been referred to the ICC for consultation and considered by the local planning authority. The Group were asked to note that the Civil Aviation Authority (CAA) has the final say on where aircraft are allowed to fly and has a legal obligation to consider noise impact as well as safety and the efficiency of airspace when deciding a proposed route is acceptable.

The Group asked whether the East Midlands Freeport would have any impact on the number of freight aircraft and whether the airport has the capacity to cope with the likely increase in freight. In response, Mr Reed-Aspley advised that there is no anticipation of extra freight and explained the Freeport is designed as an inland port, the tax benefits it creates are there to attract business investment to the region and any increase in freight would be gradual.

With regards to the future aspirations of EMA, Mr Robinson explained the airport is looking to move away from a manual visual approach for arriving aircraft with the aim to introduce a more systemised approach in the future. In regard to future aircraft noise, Mr Robinson informed the Group that EMA were already seeing new quieter aircraft and predict more sustainable aviation with advances in alternative aviation fuel and fuel efficiency.

The Group thanked Mr Robinson and Mr Reed-Aspley for their detailed and informative presentation that assisted the Group with their scrutiny debate and provided a clearer understanding of the airports operations and their desire to engage and keep local communities informed.

It was **RESOLVED** that the Communities Scrutiny Group:

- a) Considered the information presented and provided feedback to the EMA representatives;
- b) the Council run's a publicity campaign to promote the EMA complaints procedure;
- c) and requested that the EMA Community Fund and Insulation Grant Fund be shared and promoted across the Council's social media channel's

15 **Work Programme**

The Chairman advised the Group that the meeting date scheduled for June would be confirmed at Annual Council on Thursday 23 May. In addition, the Chairman advised the Group that currently the June meeting had only the one scrutiny item and encouraged members to submit scrutiny matrices for the Corporate Overview Group to consider.

It was **RESOLVED** that the Group agrees the work programme as set out below:

21 March 2024

- Streetwise In-Sourcing
- Carbon Management
- Work Programme

June 2024 (date to be confirmed)

- Use of Community Facilities
- Work Programme

Actions – 18 January 2024

Min No.	Action	Officer Responsible
14	Members asked for the Link to the EMA Public Portal be shared with the Group	Geoff Carpenter – Service Manager – Public Protection and Safety

The meeting closed at 8.48 pm.

CHAIR

DRAFT



Communities Scrutiny Group

Thursday, 21 March 2024

Carbon Management Plan Review

Report of the Director – Neighbourhoods

1. Purpose of report

- 1.1. On 10 March 2020, Cabinet agreed a target to become carbon neutral by 2030 from the Council's direct operations and adopted a Carbon Management Action Plan to monitor progress against the target. The Carbon Management Action Plan is a working document and is scrutinised annually by the Communities Scrutiny Group most recently in March 2023.
- 1.2. The Communities Scrutiny Group is requested to consider progress to date for the year 2023-24 financial year and, if satisfied, accept the recommendation of the report.

2. Recommendation

It is RECOMMENDED that the Communities Scrutiny Group:

- a) considers the progress to date of the adopted carbon management action plan; and
- b) contributes towards the emerging carbon management actions for 2024/25.

3. Reasons for Recommendation

- 3.1. In December 2021, Cabinet adopted the Climate Change Strategy 2021-2030. The Strategy reaffirmed the Council's commitment to be carbon neutral for the Council's operations by 2030, but also included a confirmation of its commitment to be "Net Zero" as a Borough by 2050 in line with national government targets. The wording of the Strategy was also strengthened to recognise the ecological crisis.
- 3.2. The Carbon Management Action Plan sets out how the Council will seek to drive carbon behaviour change through its policy and regulation work along with acting in a leadership capacity to positively influence residents and businesses across the Borough.

4. Supporting Information

- 4.1. The UK Committee on Climate Change states: "There is a crucial role for local authorities in reducing emissions to meet national carbon budgets", and: "the

focus of a local authority low-carbon plan should be emission drivers over which they have significant influence. In particular, residential, and non-residential buildings, surface transport, waste, and own estate”.

- 4.2. Greenhouse gas emissions are categorised into three groups or 'scopes' by the most widely used international accounting tool, the Greenhouse Gas (GHG) Protocol.

Scope 1 – All Direct Emissions from the activities of an organisation or under their control. Including fuel combustion on site such as gas boilers, fleet vehicles and air-conditioning leaks.

Scope 2 – Indirect Emissions from electricity purchased and used by the organisation. Emissions are created during the production of the energy and eventually used by the organisation.

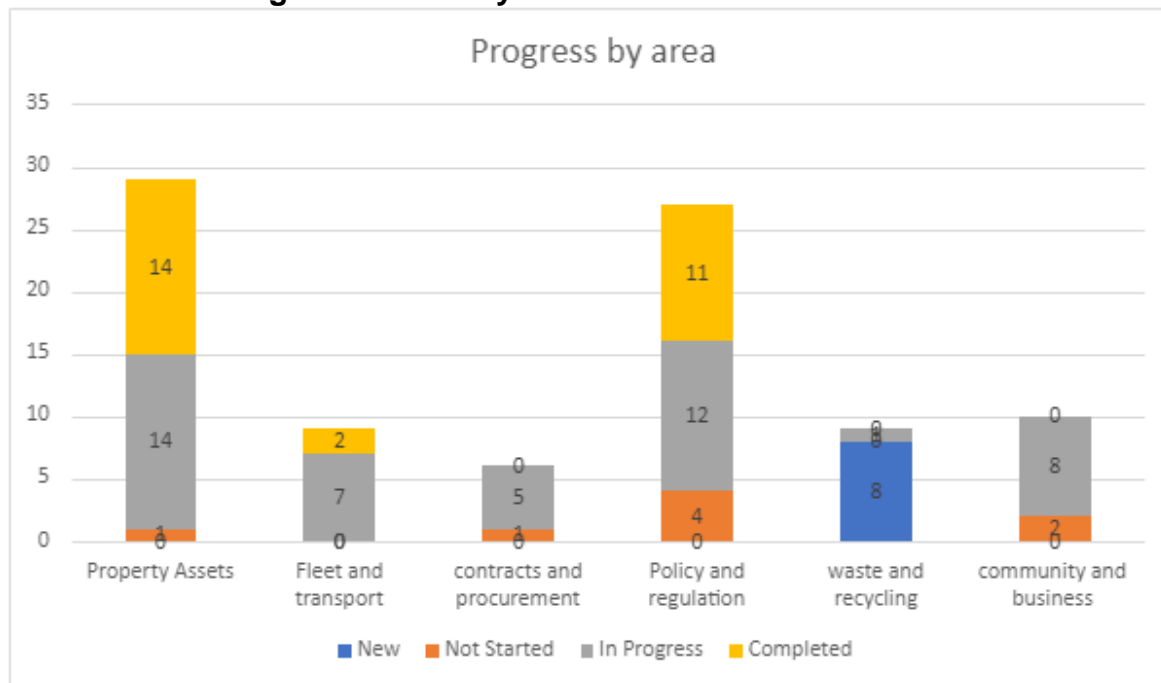
Scope 3 – All Other Indirect Emissions from activities of the organisation, occurring from sources that they do not own or control. These are usually the greatest share of the carbon footprint, covering emissions associated with business travel, procurement, waste and water, staff commuting, business travel, RBC’s leased properties, staff working from home.

Carbon Management Action Plan

- 4.3. Overall, the latest data for gas and electric Scope 1, 2 and 3 emissions provide evidence that the Council continues to make very good progress against the original 2008/09 baseline with a carbon reduction of 63% for 2023/24 This has primarily been achieved by improvements in both the Council’s estate and leisure centres resulting in less gas and electric consumption. Furthermore, if the Council’s renewable energy guarantees of origin (REGO) green sourced electricity was incorporated then the reduction would be even greater at 76%.
- 4.4. It must be noted however that in current review period the ‘Scope 1 Emissions’ have shown an increasing trend. There are three primary drivers for this increasing trend, firstly the return to business-as-usual operating levels in a post covid working environment, secondly the insourcing of Streetwise Environmental back into the Council and thirdly the opening of the Rushcliffe Oaks Crematorium with its electric cremator. Looking ahead it is anticipated that when the conversion from diesel fuel to HVO (Hydrogenated Vegetable Oil) on our Waste Fleet vehicles is introduced, the carbon emissions for our vehicles will decrease significantly and have a positive impact on our emission trends.
- 4.5. There were 67 actions in the first iteration of the Carbon Management Action Plan. These were spread across eight key theme areas: property assets, fleet and transport, contracts and procurement, policy and regulation, waste and recycling, operation activity, community and business, and offsetting. Since the last review, overall actions have now increased to 90, due to new intelligence and new funding opportunities becoming available.

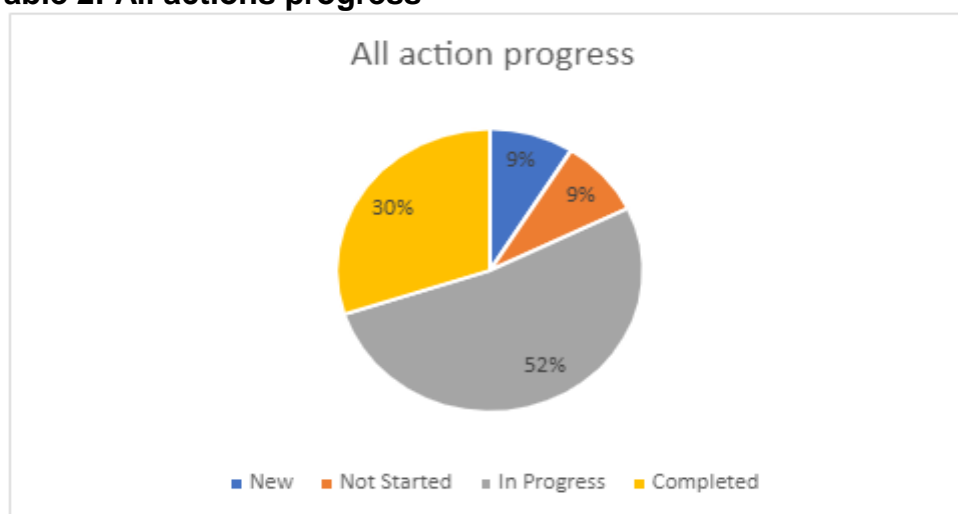
4.6. The Carbon Management Action Plan is a live document which is regularly updated. The current plan has 47 live actions, 8 new, 8 not started, 27 completed actions, Table 1 below shows the progress to date by theme.

Table 1: Progress to date by theme



4.7. In this reporting period, the majority of completed actions are around property assets and policy and regulation. This is a result of the completion of decarbonisation audits for our property assets, the nationally funded housing schemes, and the implementation of the new Biodiversity Net Gain (BNG) requirements launched in February 2024.

Table 2: All actions progress



2030 Own Operations Net Zero Target

- 4.8. The major project identified this period as having the most significant impact on RBC carbon reduction is the completion of the Cotgrave Leisure Centre PSDS (Public Sector Decarbonisation Scheme) project which will see the complete replacement of the gas boiler system with an air source heat pump alternative. A bid for PSDS funding was successful attracting a grant of £1.215m. In addition, the Council have also been successful in gaining and additional £250k from Sports England's Swimming Pool Support fund for a Solar Photovoltaic (PVs) system at Cotgrave Leisure Centre. The scheme demonstrates the current works that are being done within the RBC owned estate to meet the 2030 net zero target.

2050 Borough Wide Net Zero Target

- 4.9. Major outreach interventions with residents, businesses and parish councils have also been carried out. The HUG 1/LAD 3 (Heating Upgrade Grant 1 / Local Authority Delivery 3) schemes to specifically target fuel poor properties within the Borough. This has enabled the Council to intervene with front line customers and businesses to tailor bespoke advice to specific situations. Examples of this are the Bunny Home Energy Advice Team (HEAT) project for decarbonising listed homes in a conservation area, along with energy audits for businesses making them ready for Rural Shared Prosperity Fund bids. These interventions have a positive impact on the Borough wide net zero target by 2050.
- 4.10. The Carbon Management Action Plan Dashboard **Appendix 1** provides a summary of progress to date. The Communities Manager will deliver a presentation at the meeting to provide an overview on the action plan activity.
- 4.11. Key priorities for 2024/25 will be to finalise all the heat decarbonisation reports that have been generated from the UKSPF funding (United Kingdom Shared Prosperity Fund) and the decarbonisation of Julian Cahn Pavilion and Gamston Community Centre which are currently submitted application for grant funding.
- 4.12. The HDP (Heat Decarbonisation Plan) will allow the Council to have pre prepared bids to submit to future SALIX PSDS funding rounds. To make this as enticing as possible to SALIX, the Council will be looking to put in a large collective bid to maximise the amount of carbon works across the RBC commercial stock. The Council will also keep up to date on any future Sports England pots to fund solar electric on our leisure stock and other venues.
- 4.13. The Council now has the completed CENEX fleet and transport review report, and this has proven to be an excellent independent review of the council's fleet vehicles. The document sets out the transition for the fleet to reach the net zero by 2030. The report has also supported the decision to transition to HVO for our refuse fleet/ larger Streetwise vans with the potential reduction of emissions of up to (90%) until Hydrogen or other technologies become more viable and cost effective particularly for larger HGV transport.

5. Risks and Uncertainties

- 5.1. There is overwhelming scientific consensus that human activities have caused global warming. Without significant change in behaviour and policy, continued increases in temperature at the current rate will result in global warming reaching 1.5 degrees between 2030 and 2052. This would cause irreversible damage to the environment and result in climate related risks to health, livelihoods, food security, water supply and economic growth (Intergovernmental Panel on Climate Change Report; October 2018). This highlights a significant longer-term risk of major environmental and societal damage resulting from inactivity to tackle climate change.
- 5.2. The technology available to deliver the significant carbon reductions required is constantly evolving. The desire to make faster carbon reductions through early adoption of new technology needs to be balanced against the risk that technology may be superseded or become available at a lower cost in the future. The available options will go through a process of due diligence to minimise the level of risk to the Council.
- 5.3. Despite significant progress, the Council had experienced difficulties with the HVO usage due to factors outside of the Councils control. The Council were scheduled to start fuelling the fleet at the Nottingham City Council's Eastcroft Depot in January; however, this is now expected to progress in April 2024.

6. Implications

6.1. Financial Implications

- 6.1.1. See **Appendix 2** for the movements and commitments of the Climate Change Reserve. The original Climate Change Reserve was established at £1m; the projected balance remaining at the end of 2023/24 is £228k.
- 6.1.2. The 2024/25 Budget will see the reserve topped up by £850k from New Homes Bonus (£750k) and additional Government Grants (£100k). The projected balance at the end of 2024/25 is £805k. The award of external energy efficiency grants and the use of the Climate Change Reserve to match fund bids has levered in over £6m of additional funding. This funding significantly helps with Rushcliffe's decarbonisation programme.
- 6.1.3. For any further potential funding bids, a business case will be produced to demonstrate the non-financial and financial benefits/costs in line with Financial Regulations. This will ensure that grant submissions cover anticipated costs and, where match funding is required, the appropriate approval and budgetary provision is sought.
- 6.1.4. At the end of each financial year, the schemes identified are assessed for funding from the Climate Change Reserve and will be included in the Outturn Report for approval.

6.1.5. There is pressure on this Reserve going forwards as the Council strive to meet the commitment to achieve a carbon neutral target by 2030. In the outturn report for 2024/25, any underspends will be assessed with a view to identifying a top-up to the Climate Change Reserve.

6.2. Legal Implications

In 2019, the Government passed legislation to commit the UK to a legally binding target of net zero emissions by 2050. The target requires the UK to bring all greenhouse gas emissions to net zero, compared with the previous target of at least 85% reduction from 1990 levels. The Council’s Carbon Management action plan supports this aim at a local level.

6.3. Equalities Implications

Tackling climate change through reducing emissions has the potential to benefit groups vulnerable to heat and air pollution.

6.4. Section 17 of the Crime and Disorder Act 1998 Implications

There are no implications arising from this report that impact on community safety in respect of Section 17 of the Crime and Disorder Act 1988.

6.5. Biodiversity Net Gain

Since the last report there has been a change to the Ecology Team with the new Senior Ecologist and Sustainability Officer along with the introduction of the Assistant Ecologist and Sustainability Officer. This has put the Council in a very strong position to deliver the BNG when it came live on 12/02/2024. The intention is for the team to work in partnership with Planning to deal with the BNG applications on a case-by-case basis. The Assistant will be responsible for conducting the site assessments and follow up inspections as the years go on. This will be an ever-growing commitment as the sites need to be maintained for 30 years.

7. Link to Corporate Priorities

The Environment	Implementing a carbon reduction action plan and providing a budget to support delivery, are all designed to improve and safeguard the environment.
Efficient Services	Enhancing the energy efficiency of the Council’s assets will potentially lead to reductions in operating costs.
Sustainable Growth	Over the longer term it is anticipated that policy changes will lead to improved energy efficiency within residential and commercial developments.
Quality of Life	Delivery of the carbon management action plan contributes to improvements in public health for example through improved air quality, food consumption and more physical activity through travel behaviour change.

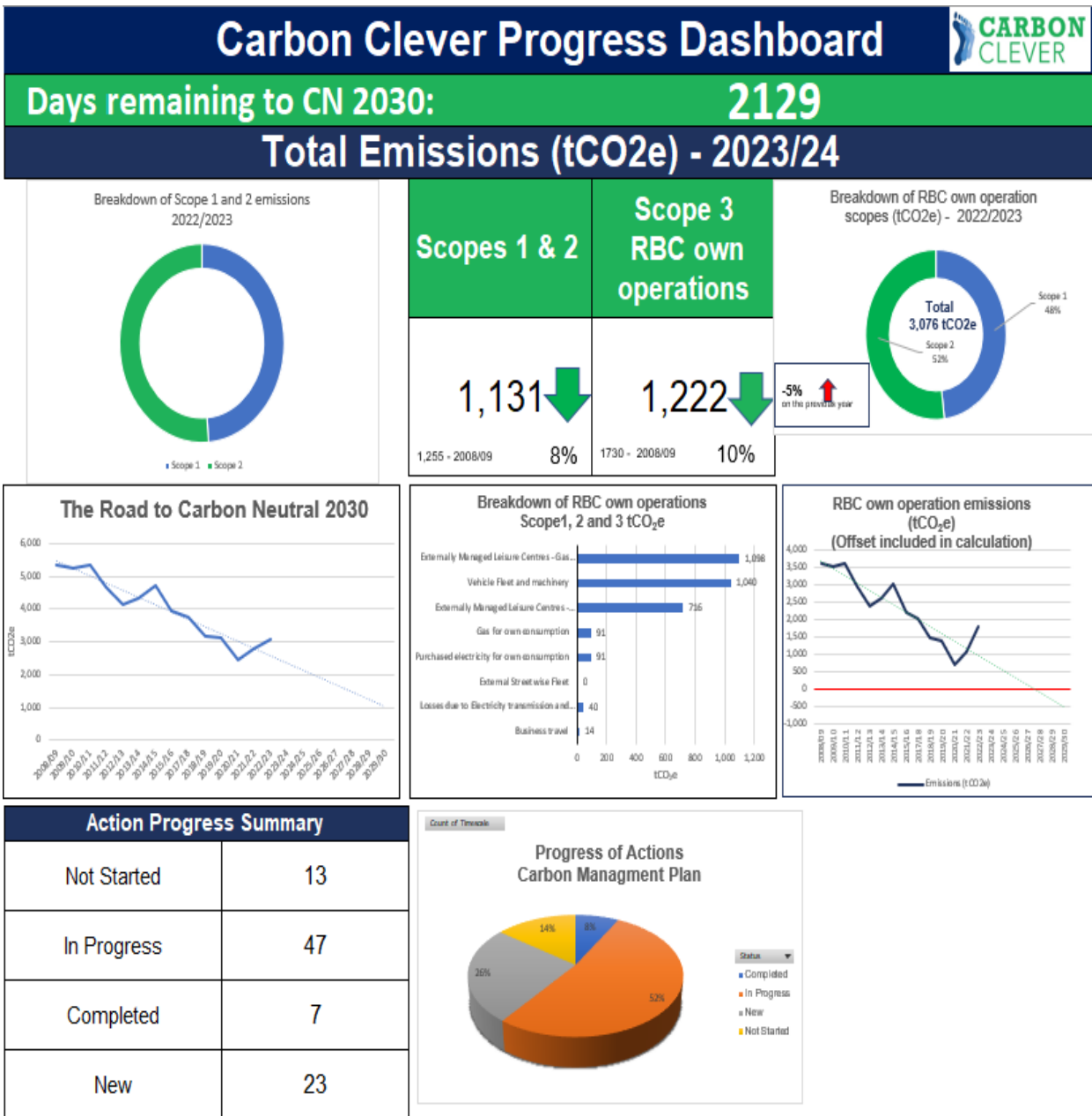
8. Recommendation

It is RECOMMENDED that the Communities Scrutiny Group:

- a) considers the progress to date of the adopted carbon management action plan; and
- b) contributes towards the emerging carbon management actions for 2024/25.

For more information contact:	David Banks Director - Neighbourhoods Tel: 0115 9148438 dbanks@rushcliffe.gov.uk
Background papers available for Inspection:	Report to Communities Scrutiny 16 March 2023 Carbon Management Plan annual scrutiny Report to Cabinet 14 December 2021 'Climate Change Strategy 2021-2030' Report to Cabinet 10 March 2020 'Carbon Management' Report to Cabinet 11 February 2020 '2020/21 Budget and Financial Strategy' Report to Communities Scrutiny Group 9 January 2020 'Carbon Management Plan Development and Review'
List of appendices:	Appendix 1 - Carbon Management Action Plan Dashboard Appendix 2 – Climate Change Reserve Appendix 3 - Rushcliffe Borough Council Carbon Management Plan 2024

Appendix 1



Appendix 2

		Amount £000	Detail
4	Climate Change Reserve		
5	Established Council 05.03.20	1,000	
6	Allocation Cabinet 10.11.20	(200)	National Centre for Integrated Zero Carbon Futures project at Ratcliffe on Soar
7	Top-up Council 03.03.22	200	
8	RCP	(30)	£22k PV Panels; £8k air source heat-pump
9	The Crematorium	(300)	Green Tech measures
10	Bingham Arena	(300)	Green Tech measures
11	Gamston CH	(7)	Insulaton
12	Gresham	(9)	EVCP ancillary works
13	Rushcliffe Country Park	(25)	EVCP Bays and ancillary works
14	Arena	(8)	CHP and PV Structureal Roof Survey
15	Fleet	(20)	Cenex Fleet and Infrastructure Audit
16	Cotgrave LC 50%	(73)	Match funding for Salix Bid decarbonisation works
17			
18	BALANCE of approvals 23-24:	228	
19	Schemes identified 24-25:		
20	CLC 50%	(73)	Match funding for Salix Bid decarbonisation works
21	U10 Moorbridge	(200)	Heat decarbonisation works
22	Top Up:		
23	Budget Report Council 07.03.24	750	From New Homes Bonus
24	Budget Report Council 07.03.24	100	From additional Government Grant
25			
26	Balance including schemes identified	805	
27	To be determined:		
28	West Park Enhancements Windows/Solar Panels	tbd	
29	Vehicles - electric vehicles	tbd	
30	Edwalton Golf Course Enhancements - heating upgrade	tbd	
31			
32	Climate Change Expenditure Met from other Grants:		
33	Gresham Floodlights Existing	(31)	Football Foundation Grant/S106s
34	Gresham Floodlights New	(66)	Football Foundation Grant/S106s
35	LED Energy Efficient Lighting schemes Operational and	(101)	SALIX Grant
36	RBC EV Network	(53)	OZEV Grant from Dept of Transport
37	Energy Efficiency Grants to owner occupiers	(899)	LAD2 Grants
38	Energy Efficiency Grants to owner occupiers	(1,149)	LAD3 and HUG Grants
39	Energy Efficiency Grants to owner occupiers	(984)	HUG2
40	Energy Efficiency Grants to owner occupiers	(583)	RETROFIT Grants
41	Public Sector De-Carb Scheme 16.01.23 CLC	(1,215)	Salix Award
42	Energy Audit	(50)	UKSPF
43	Gamston CH and Sir Julien Cahn Pavilion decarbonisati	(132)	Salix
44	Edwalton Community Facility - PV and air source heat pu	(250)	UKSPF
45	Cotgrave LC decarbonisation	(110)	UKSPF
46	Keyworth LC decarbonisation	(150)	UKSPF
47	U10 Moorbridge EVCP	(40)	UKSPF
48	Cotgrave LC PV panels	(250)	Sport England
49	TOTAL External Funding:	(6,063)	

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Rushcliffe Borough Council Carbon Management Plan 2024

Themes:

1. Property Assets;
2. Fleet and Transport;
3. Contracts and Procurement;
4. Policy and Regulation;
5. Waste and Recycling;
6. Operational Activities;
7. Community and Businesses;
8. Offsetting

Timescale: I = Implemented / ongoing; S = within 1 to 2 years; M = between 2 year and 5 years; L = 5 - 10 years

CO2 saving = Low (<5%), Medium (5-25%), High (>25%)

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Ref.	Action	Lead Specialist	Timescale	Estimated Potential CO2e Saving
Property Assets				
1.1.	Following on from the delivery of the Heat Decarbonisation plans resourced by Shared Prosperity Fund, use these to bid into future SALIX pots. A bid has been put into Public Sector Decarbonisation Scheme 3c for Julian Cahn and Gamston Community Hall	Property Services	S	Medium - Can provide up to 5 - 20% saving (Carbon Trust)
1.2.	Deliver innovative zero carbon heating solutions to the most carbon emitting leisure centres using grant funding from SALIX. Utilise other grant streams to further improve existing low carbon/net 0 assets such as Rushcliffe Country Park. Deliver the SALIX PSDS 3b project to decarbonise Cotgrave Leisure Centre. Heat pump unit is currently being manufactured thanks to detailed designs being completed.	Property Services	M	High - e.g. 20 - 40% saving for heat pumps over conventional heating (WebRef1)

Ref.	Action	Lead Specialist	Timescale	Estimated Potential CO2e Saving
1.3.	Build upon the energy data benchmark that has been established for the RBC stock data and use the ongoing energy auditing to capitalise on the most cost/carbon saving recommendations such as power perfectors and/or zoning controls for heating This is being considered under the HDP plans being written. Leisure Energy is specifically exploring the Rushcliffe Arena CHP unit and this will feed into the above. Once collated, again this can be put into a large SALIX bid.	Property Services	S	Medium – up to 30% of heating can be lost through poorly insulated buildings (Carbon Trust)
1.4.	Investigate purchasing green energy tariffs (<i>however this is not taken into account in official Green House Gas emission audits – only inhouse generation can be included</i>)	Property Services	S	High - 281 T (grid electricity, if 100% green grid electricity)
1.5.	Undertake a feasibility study of using natural ventilation mechanisms on property portfolio buildings	Property Services	M	TBC
1.6.	Deliver upgrade to power supply on the Croquet Lawn in West Bridgford to reduce use of diesel generators at events and markets	Property Services	M	Low - 10 KW generator replaced by grid electricity ≈ 4 Kg CO2 / hour saving (BEIS, 2019)

Ref.	Action	Lead Specialist	Timescale	Estimated Potential CO2e Saving
1.7.	Review the portfolio of leisure centres including Bingham, East Leake and Keyworth and consider installation of solar photovoltaic in order to deliver large savings on the running costs due to the high electricity demand from the ventilation systems plus exercise equipment etc..	Waste and Contracts	L	High - Up to 30% Leisure Centre emissions (WebRef2) Potentially more if Hydrogen fuelled
1.8.	Build upon the energy data monitoring exercise that has happened and work to establish if a cloud based system can be demonstrated as a cost saving system as well as a major potential carbon saving scheme.	ICT	M	Low
1.9.	Review the carbon footprint of e-services and cloud-based services and consider how council service can best be delivered (including e-services, documents transfer and electronic postage and online public services).	ICT	M	Low
1.10.	Consider business case to purchase empty properties, retrofit and resell in line with empty homes policy	Strategic housing	L	N/A
1.11.	Provide free to use cold-water dispenser in all public areas of property portfolio (including Leisure Centres)	Property Services	M	N/A
1.12.	Promote improved energy efficiency standards for RBC residents. Actively explore funding opportunities. Promote and deliver them.	Community Development	M	>5%
1.13.	Support the Council's estates team to explore alternative premises (SAP rated A/B) to utilise as the council's homeless hostel or, if that is not feasible, explore retrofit options for the existing premises.	Property Services Strategic housing	L	>5%
1.14.	LAD 3 HUG 1 complete, HUG 2 and DEVO underway, both of which are 2 year projects. This will deliver energy efficiency/renewable energy interventions to around another 60 homes	Community Development	S	N/A
Fleet and Transport				

Ref.	Action	Lead Specialist	Timescale	Estimated Potential CO2e Saving
2.1.	CENEX fleet report now completed and has mapped out a very comprehensive decarbonisation plan for all council fleet. This has allowed us to confirm our strategic plan to switch to HVO for our large fleet in order to drop our carbon emissions by 90%. This will also allow us the time to be able to evaluate the best long term 0 carbon strategy for the future vehicles.	Waste and Contracts	L	High >70% transport emissions (WebRef3) (e.g. ~30T per vehicle per year for H duel fuel)
2.2.	Investigate and replace / upgrade, small vans/vehicles with electric powered vehicles (including establishing charging infrastructure) [including R2Go, facilities, Country Park and dog control van and now Streetwise] Included within the above review	Waste and Contracts	M	Medium - 17-30% of van emissions (WebRef4) with grid supplied standard electricity
2.3.	Integrate driver training with annual certification and investigate 'in cab' monitoring and route optimisation	Waste and Contracts	S/M	Low - 15% fuel saving (EST)
2.4.	Promote active travel to the public (e.g. school travel plans including accreditation (stars) and walking bus; travel choice programme including active travel; well-being at work scheme / work place health; Business e-bike scheme; healthy futures fund – cycling on prescription; Community cycling groups; Ridewise training) Walking and cycling action plan	Community Development (Working with NCC and public health)	M	Low impact on council emissions but provide potential district savings
2.5.	Develop a staff travel promotion / incentive scheme for alternative travel	Financial Services	S	Low
2.6.	Widen access to the Staff Cycle purchase scheme	Financial Services	S	Low
2.7.	Extending provision of EV charging points on the Rushcliffe estate e.g. in borough car parks. Working with Zest Energy and rolling out a funded scheme across all viable carparks to include West Bridgford and Cotgrave Leisure Centre	Community Development	M	Low

Ref.	Action	Lead Specialist	Timescale	Estimated Potential CO2e Saving
2.8.	Develop a strategy for further EV charging points across the borough	Economic Development/Waste & Contracts	M	Low
Contracts and Procurement				
3.1.	Leisure operator contractual obligations. - Build energy targets into the new leisure provider contract and monthly energy use monitoring	Waste and Contracts	S	Low
3.2.	Build into current contract / extension for leisure operator that green energy tariffs must be used at New Bingham LC	Waste and Contracts	S	N/A
3.3.	Ground Maintenance operator contractual obligations. - Build travel / fuel emission targets into the Ground Maintenance provider contract and monthly fuel monitoring of Rushcliffe contract	Waste and Contracts	M	Medium
3.4.	Review purchasing / procurement policy to prioritise sustainability	Financial Services	S	Not measured
3.5.	Implement the £1.2M Public Sector Decarbonisation Plan 3b (PSDS 3b) to decarbonise Cotgrave Swimming Pool. Use this as a template to roll out to other buildings and assets where applicable to attract such funding in the future.	Property Services	L	High – up to 30% of heating can be lost through poorly insulated buildings (Carbon Trust)
3.6.	Working with Metropolitan Thames Valley Housing to facilitate them installing another 90 external wall insulation installations in East Leake. They are now acting on this with land provided by the Council to site a works compound	Strategic housing	M	Low
Policy and Regulation				

Ref.	Action	Lead Specialist	Timescale	Estimated Potential CO2e Saving
4.1.	Promote carbon reduction policies and guidance to developers working in Rushcliffe and ensure Health Development Checklist used for all appropriate planning applications, BNG has now gone live and the Ecology and Biodiversity Team are working closely with Planning to implement this. They are also reviewing land, policy and private BNG providers to explore off setting within and just out of the Borough	Planning and growth	S	Low impact on council emissions but provide potential district savings
4.2.	Continue to work with Estates in order to identify and bid into future schemes such as SALIX to further improve existing stock using the Heat Decarbonisation Plans (HDP) that have been funded through the Shared Prosperity Funding	Financial Services	M	Low impact on council emissions but provide potential district savings
4.3.	Introduce all HIMO's to have conditions on licence for minimum energy efficiency standards (e.g. EPC rating E <u>or better</u>)	Environmental Health	S	Low impact on council emissions but provide potential district savings
4.4.	Enforcement of minimum energy efficiency standards in the private rented sector (PRS)	Environmental Health	S / M / L	Low impact on council emissions but provide potential district savings

Ref.	Action	Lead Specialist	Timescale	Estimated Potential CO2e Saving
4.5.	Introduce Taxi licensing minimum vehicle emission requirement (e.g. maximum age of vehicle, EURO class, emissions monitoring etc)	Environmental Health	M	Low impact on council emissions but provide potential district savings. Carbon Footprint of conventional Taxis 600 g per passenger km (Ref5)
4.6.	Review Air Quality Strategy to include carbon reduction targets	Environmental Health	S	Low impact on council emissions but provide potential district savings
4.7.	Implement an Environmental Ethical Investment Policy	Financial Services	S	Not Measured
4.8.	Review Service level agreements to include sustainability criteria (including RCAN, RCVS, Professional Sports Club, Notts Wildlife Trust).	Community Development	S	Low impact on council emissions but provide potential district savings
4.9.	Review and update the standards and conditions document for allotments (including West Bridgford allotments)– sustainability, materials, waste, energy, water supply and capture etc.	Community Development	S	Low impact on council emissions but provide potential district savings

Ref.	Action	Lead Specialist	Timescale	Estimated Potential CO2e Saving
4.10.	Review and implement the market quality and standards documents to address sustainability, plastic packaging and bags etc	Economic growth	S	Low impact on council emissions but provide potential district savings
4.11.	Ensure at least minimum energy efficiency standards are achieved in new funded social housing [Investigate non gas grid solutions]	Strategic Housing	S	Low impact on council emissions but provide potential district savings
4.12.	Work with Registered Provider partners on a sub-regional basis to review their existing stock assets and support bids to improve energy efficiency. MPTV housing are delivering 90 EWI installs as part of the Social Housing Decarbonisation Fund programme in East Leake. This is aimed at the British Iron and Steel Federation (BISF) concrete prefabricated homes.	Strategic Housing		
4.13.	Working collectively to support the delivery of the D2N2 Energy Strategy and develop and deliver tangible energy action plans and area wide carbon reduction	EMT		
4.14.	Work closely with D2N2 on the devolution strategies in order to ensure that collaborative funding bids can be captured such as regional energy mapping and large scale energy schemes (batteries, solar and/or retrofit. Working closely with County Council to deliver a bulk buy solar electric scheme for all residents within the Borough. Also developing a series of off the shelf procured Devolution retrofit scheme that can be easily invested into by the elected Mayor.	Senior Management / Cabinet	M	
4.15.	Support the development of a masterplan for the Ratcliffe on Soar site which maximises the assets on the site including the grid connection which lends itself to the site being a test bed for next generation energy production	Economic Development / Planning Policy	L	L <5%

Ref.	Action	Lead Specialist	Timescale	Estimated Potential CO2e Saving
4.16.	Develop Supplementary Planning Documents e.g. for Energy Efficiency and low carbon developments; Renewable Energy; Climate Adaptation; Green Infrastructure etc	Planning Policy	M	L <5%
4.17.	Investigate requiring new developments to provide a 'carbon score' showing the carbon footprint of each property and its likely running cost	Planning Policy	M	L <5%
4.18.	Develop climate adaptation plans for Rushcliffe	Community Development	M	L <5%
4.19.	Follow up monitoring of Environmental Policy and action plans arising from new requirement in SLA.	Community Development	M	L <5%
4.20.	Biodiversity NET Gain - Biodiversity credits. Creating land bank.	Community Development	L	M 5-25%
4.21.	Speak with Landowners in RBC to see if we can influence Biodiversity. (Leisure providers 4 private golf courses plus Edwalton)	Community Development	L	M 5-25%
4.22.	Assess the impact the Environment Bill will have and the implications this will have for RBC	Community Development	M	M 5-25%
	Waste and Recycling			
5.1.	Prepare for the requirements of the Resources and Waste Strategy for England and Environment Bill on waste and recycling collection and segregation	Waste and Contracts	M	TBC
5.2.	Resident behaviour change campaigns - waste minimisation	Waste and recycling	M	L <5%
5.3.	Comms project on high carbon waste items (Food, Textiles, batteries and plastics)	Waste and recycling	M	L <5%
5.4.	Investigate the potential Impact of DRS's on kerbside collections and	Waste and recycling	M	L <5%
5.5.	Investigate the use of carbon impact targets over weight data	Waste and recycling	S	M 5-25%
5.6.	Fuel/carbon impact (if measurable) in returning for missed bins.	Waste and recycling	S	M 5-25%
5.7.	Investigate impact of housing growth on refuse collections and how that could affect RBC ambition to become CN by 2030	Waste and recycling	M	M 5-25%
5.8.	Impact of round rebalancing	Waste and recycling	M	M 5-25%

Ref.	Action	Lead Specialist	Timescale	Estimated Potential CO2e Saving
Community and business				
6.1.	Signposting to support and grants for SMEs around green business issues.	Economic Development /Community Development	M	L <5%
6.2.	Support our big businesses to act as champions of low carbon in Rushcliffe, to share ideas and support other businesses in the Borough, particularly SMEs	Community Development	S	L <5%
6.3.	Continue to deliver the bespoke support for Rushcliffe Parish Councils in order to give them the information needed to decarbonise their own assets, bid into grant funding pots and develop their own outreach campaigns for resident. Also working very closely with Nottingham County Council who now have a specific department for working with Parish Councils to again assist with climate change.	Community Development	M	L <5%
6.4.	Promote use of green spaces through social prescribing	Community Development	M	L <5%
6.5.	Promote sustainable management of sports clubs / grounds	Community Development	M	L <5%
6.6.	Continue to deliver the promotion of climate change through our trained inhouse Carbon Literacy and Climate Fresk Senior Ecologist and Sustainability Officer, to both internal and external stakeholders. Continue delivering the Parish Council climate change support through visiting them and giving high level support.	Community Development	M	L <5%
6.7.	Identify and work with key influencers within Rushcliffe on Carbon Management best practice	EMT / Cabinet	L	L <5%
6.8.	Repair bike voucher scheme (Promote to local residents)	Community Development	M	L <5%
6.9.	Investigate schools engagement programme around climate change/sustainability	Community Development	M	L <5%
6.10.	Work with Town and Parish Councils to try and align RBC CN ambitions	Community Development	M	M 5-25%

In addition to the Carbon Management Plan we have Operational actions which are monitored

Ref.	Action	Lead Specialist	Timescale
	Operational		
7.1	Provide strategic and financial leadership to drive ongoing carbon reductions	Senior Management / Cabinet	L
7.2	Develop and promote Carbon Clever Brand	Communities	L
7.3	Review council publications and see if reduced carbon options are possible (e.g. e-publications)	Democratic Services	S
7.4	Carry out assessment of facilities single plastic use and review options to reduce	Community Development	S
7.5	Audit carbon footprint of events / council engagements and review options to reduce	Community Development	S
7.6	Use electronic payments and documentation where possible. Move away from sending cheques and look to make payments electronically. Switch over to e-billing for companies that we still receive paper invoices from (where available). Increase use of email for remittances / invoices / reminders etc.	Financial Services	S
7.7	Establish a Climate Change Action Reserve fund (facilitating other actions in this plan)	Financial Services	S
7.8	Establish Baseline for RBC Scope 3 emissions (including Leased buildings and Supply Chain)	Community Development	S
7.9	Digital First - Printing reduction for Member papers/agendas and reports	Legal Services	S
7.10	Carbon Literacy training for staff and Members	Community Development	S

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As well as key actions designed towards offsetting residual carbon which cannot be removed / reduced (i.e. last resort upon plan completion)

Ref.	Action	Lead Specialist	Timescale	Estimated Potential CO2e Saving
	Offsetting			

Ref.	Action	Lead Specialist	Timescale	Estimated Potential CO2e Saving
8.1	Revisit existing large stock such as Rushcliffe Arena and work with established contractors to develop fabric enhancements, existing system efficiencies and retrofit renewable energy systems that both save large amounts of money and carbon.	Transformation	M	
8.2	Investigate set up a Carbon Offset Fund through Section 106 agreements / CIL. Will generate funds for investment in low carbon projects.	Planning and Growth	M	
8.3	Develop a tree planting plan on council portfolio	Community Development / Property Services	S	H >25%
8.4	Establish RBC's own tree nursery (so native trees can be grown from seeds)	Community Development	M	L <5%
8.5	Replace wind turbines at Rushcliffe Country Park if cost effective to do so	Community Development	S	
8.6	Consider establishing a community energy scheme (a community owned energy generating company e.g. community solar farm). Solar bulk purchase via a auction and also working with community groups like Bunny Energy Group to assist in delivering community schemes.	Community development	M	L <5%
8.7	Investigate Natural Climate Solutions for Rushcliffe, in line with Rushcliffe Nature Conservation Strategy, in partnership with land owners / managers	Community Development	M	L <5%
8.8	Look to purchase land. Pro-active approach, for off-sett.	Transformation	L	M 5-25%



Communities Scrutiny Group

Thursday, 21 March 2024

Streetwise Update

Report of the Director of Neighbourhoods

1. Purpose of report

- 1.1. This report will provide Communities Scrutiny Group with an update of the Council's Streetwise service, the key services delivered, current performance and financial position, and progress since it was insourced back into the Council in September 2022.
- 1.2. Officers from Streetwise will be present at the meeting and will provide the Group with further information about how Streetwise has progressed since its insourcing in September 2022. A presentation will be given, and the Group will be able to ask questions and have specific queries answered.

2. Recommendation

It is RECOMMENDED that the Communities Scrutiny Group consider the information provided and provide feedback on the overall performance of Streetwise.

3. Reasons for Recommendation

- 3.1. Many of the services delivered by Streetwise are key frontline services that significantly affect the overall appearance of the Borough and residents' quality of life. Having been insourced in September 2022, it was felt timely that members of the Communities Scrutiny Group were provided with an update and given the opportunity to scrutinise the overall performance of the Streetwise service.

4. Supporting Information

- 4.1. Cabinet agreed in February 2022 to insource Streetwise back to the Council, in effect delivering a full 'in house' service as a future delivery model. Whilst Streetwise Environmental Ltd had in general performed well since it was established and outsourced in 2014, the subsequent loss of a key contract, difficult trading conditions and concerns nationally over council owned companies and governance, a decision was made that Streetwise would be insourced from September 2022.
- 4.2. The decision was also based on ensuring that any future direction was primarily focussed on delivering both Council environmental maintenance

services and those of key partners with a focus on the overall 'Rushcliffe place' rather than contracts which were spread over a much wider geographical area, many of which were not covering operational costs or delivering any significant profit. This decision was further supported by a report commissioned and delivered by a third-party industry expert, Kelake. To guide the insourcing change a core set of principles were established and set out in the Appendices of the approved Cabinet Report (8 February 2022). Progress against these principles will be assessed as part of the accompanying presentation to this report.

- 4.3. Since being insourced, Streetwise has seen significant changes in its management and staffing structure. Over 40 employees were transferred to the Council under TUPE regulations, and a great deal of work has taken place to ensure that all staff were given a full induction and introduction to Council policies, procedures and working practices. This has been a significant change for many but has been fully managed with regular staff focus groups, management support and training. The in-sourcing programme was fully overseen by a Council-wide delivery team led by the Chief Executive.
- 4.4. As part of its insourcing, key decisions were made in relation to ceasing operations from the Sproxton satellite depot in Lincolnshire, which was the base for three employees delivering 'external' contracts and would have required considerable capital expenditure and investment.
- 4.5. Other key decisions included an investment into the Bingham based offices and workplace, including new open plan offices which now double up as our emergency planning base, reviewing hire charges and costs of vehicles, and a full review of work schedules to ensure the key areas of Council functions were being appropriately delivered within the available resources including on street bins, litter collection, fly tipping, grounds and sport pitch maintenance, trees work, parks and playgrounds, land drainage and flood response work.
- 4.6. The presentation will also cover key areas of current performance and service improvements. As an example, a full sweep of central reservations and splitter islands has taken place, whilst on-going work has taken place on some A roads across the Borough. These are areas of work not previously carried out and have made a significant difference to the cleanliness of the borough's road network.
- 4.7. In addition, there has been an improvement in mechanical sweeping and detritus standards which should only further improve as the Council will be moving away from hiring mechanical sweeping vehicles and staff and have purchased two sweepers due to be delivered in April 2024. This will allow for greater control and flexibility in how we respond to ad-hoc mechanical sweeping requests whilst still delivering our Borough-wide mechanical sweeping schedule.
- 4.8. Key performance indicators regularly measured and reported on for the service are outlined in the table below illustrating current performance is high.

Performance Indicator	Target	Current Performance
Percentage of streets passing overall cleansing inspections	97.5%	98.2%
Street and environmental cleanliness LITTER	98%	97.4%
Street and environmental cleanliness DETRITUS	93.5%	98.2%
Street and environmental cleanliness GRAFFITI	100%	98.2%
Street and environmental cleanliness DOG FOULING	99%	100%

- 4.9. As a result of the changes made, including investment and reviews of current work schedules, Streetwise are regularly receiving compliments for the high standards of work carried out for internal Rushcliffe work areas such as sport pitches and Rushcliffe owned trees, parks and play areas and litter and grounds maintenance works. In addition, the service regularly receives compliments from both residents and councillors, and these are shared weekly with Streetwise staff. This was particularly evident during both Storm Babet and Henk when Streetwise staff were at the forefront of delivering the Council's response.
- 4.10. It is pleasing to note that as a result of the insourcing and how this was managed, staff appear to be fully engaged with the new policies and procedures, and working arrangements put in place. The increased investment in newer vehicles and plant, and additional training for all have been very well received. Feedback from the Council's own internal staff survey (November 2023) was extremely positive with staff in the Streetwise team commenting that this is a good place to work, they are proud to work here, and that overall Rushcliffe is a good employer.
- 4.11. Whilst maintaining its key focus on delivering Rushcliffe works, a business growth strategy has been developed and the future direction of Streetwise will continue to build on the good work recently completed working with key 'Rushcliffe place' partners including town and parish councils, VIA and Nottinghamshire County Council, some local schools and leisure providers. This will help supplement the costs of the delivering the service by generating additional income streams, covered in 6.1 financial implications below.
- 4.12. Moving forward, the Streetwise business growth strategy will continue to develop and reflect Rushcliffe's current transformational plan of cost reduction whilst maximising income generation. In 2024/25 the service will continue to explore further improvements including more use of new technologies, work with internal services to create a marketing and sales strategy for Streetwise, and further improvements to customer experience by adding value where possible.

- 4.13. Streetwise already employ one office-based apprentice and remain keen to further explore apprenticeship options across all frontline service areas.

5. Risks and Uncertainties

- 5.1. There are no specific risks or uncertainties involved in bringing this Streetwise Update Report to the Communities Scrutiny Group for discussion. However, there are significant risks to the Council in not developing and reviewing services that meet resident needs and it is important that regular monitoring of such key services and performance standards are met.
- 5.2. The Council has a statutory duty to deliver some of the services currently delivered by Streetwise as outlined in 6.2 below.

6. Implications

6.1. Financial Implications

- 6.1.1. The current budget for Streetwise for the year 2023/24 is £1.654m. This includes delivering £0.1m transformation budget savings as part of the Council's overall transformation savings plan. Whilst it is projected that there will be an overspend of approximately £0.2m in its first full financial year of operating, this is in the main down to continuing to hire in vehicles whilst trialling, procuring, and awaiting delivery of replacements, as well as significant additional costs involved in the emergency planning response to both storms Babet and Henk.
- 6.1.2. Income for 2023/24 is anticipated to be £0.460m against a budget of £0.433m. This income includes work for Rushcliffe internal services such as Rushcliffe Oaks Crematorium and external income from town and parish councils, VIA and some private works carried out for Rushcliffe residents.
- 6.1.3. The 2024/25 net budget is £1.617m and includes a further £0.1m transformation budget saving meaning the service will have delivered the planned savings of £0.2m as outlined in the initial business case and Cabinet report in February 2022.
- 6.1.4. Budgeted income for 2024/25 is £0.447m. It is hoped that this can be exceeded in line with the business growth strategy which has already seen additional work start to come online from April 2024.
- 6.1.5. When extrapolating the costs of the outsourced service, had it remained outsourced, the cost to the Council for 2024/25 would have been circa £1.9m which is further evidential confirmation of the positive decision taken by the Council.

6.2. Legal Implications

- 6.2.1. Section 89(1) of the Environmental Protection Act 1990 places a duty on certain bodies, including District Councils as the primary litter authority to

ensure that their land (or land for which they are responsible) is, so far as is practicable, kept clear of litter and refuse.

6.2.2. Part 1 of the Environmental Protection Act 1990 also contains a Code of Practice issued under section 89(7) of the Environmental Protection Act 1990. This enables duty bodies, such as Rushcliffe, to identify when and where the greatest litter problems are likely to occur, and to put into place procedures to ensure that these do not build up and that acceptable standards are maintained.

6.3. Equalities Implications

There are no equalities implications contained within the recommendations of this report.

6.4. Section 17 of the Crime and Disorder Act 1998 Implications

In addition to ensuring that Rushcliffe’s public spaces are tidy and well cared for, which helps to create an important foundation for a positive community safety feeling, the Streetwise service includes several functions such as fly tipping removal which have a direct impact on crime and disorder investigation and prevention.

6.5. Biodiversity Net Gain Implications

The Streetwise service regularly carries out work for internal services and this includes liaising closely with colleagues from the Council’s Communities team. Considerations are therefore regularly taken into account when carrying out works such as weed spraying, grounds maintenance work on areas of sensitivity such as The Hook, and Streetwise have been heavily involved in the creation of and maintenance of Council No Mow areas.

7. Link to Corporate Priorities


The Environment	The core service functions of the Streetwise service, including cleansing and grounds maintenance have a significant and positive impact on the Borough’s environmental quality. In addition, the operation and delivery of the service to meet environmental standards and the Council’s carbon management commitments will be of paramount importance.
Quality of Life	A clean, tidy, and well-maintained public realm is a key foundation that should positively enhance our local residents’ quality of life.
Efficient Services	The current Streetwise service is organised and resourced in an efficient and effective manner to maximise their service delivery impact whilst taking into account service costs incurred.

Sustainable Growth	Streetwise will continue to explore opportunities to work closely with other public and private sector partners as part of its business growth strategy, to deliver environmental services which support sustainable development and growth and help to generate additional income.
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8. Recommendations

It is RECOMMENDED that the Communities Scrutiny Group consider the information provided and provide feedback on the overall performance of Streetwise.

For more information contact:	Dave Banks Director of Neighbourhoods Tel: 0115 9148438 dbanks@rushcliffe.gov.uk
Background papers available for Inspection:	Report to Cabinet 8 February 2022. Future Delivery Model for Grounds Maintenance and Street Cleansing services.
List of appendices:	None

 <p>Rushcliffe Borough Council</p>	<p>Communities Scrutiny Group</p> <p>Thursday, 21 March 2024</p> <p>Work Programme</p>
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Report of the Director of Finance and Corporate Services

1. Summary

- 1.1. The work programmes for all Scrutiny Groups are created and managed by the Corporate Overview Group. This Group accepts and considers Scrutiny Matrices from both officers and councillors which propose items for scrutiny. If those items are accepted following discussion at the Corporate Overview Group, they are placed on the work programme for one of the Council's Scrutiny Groups.
- 1.2. The work programme is also a standing item for discussion at each meeting of the Communities Scrutiny Group. In determining the proposed work programme due regard has been given to matters usually reported to the Group and the timing of issues to ensure best fit within the Council's decision-making process.
- 1.3. The work programme is detailed in this report for information only so that the Group is aware of the proposed agenda for the next meeting. The work programme does not take into account any items that need to be considered by the Group as special items. These may occur, for example, through changes required to the Constitution or financial regulations, which have an impact on the internal controls of the Council.
- 1.4. The future work programme was updated and agreed at the meeting of the Corporate Overview Group on 5 September 2023, including any items raised via the scrutiny matrix.

Members are asked to propose future topics to be considered by the Group, in line with the Council's priorities which are:

- Quality of Life;
- Efficient Services;
- Sustainable Growth; and
- The Environment

2. Recommendation

It is RECOMMENDED that the Group agrees the work programme for next year 2023 – 2024 as set out below:

xx July 2024

- Use of Community Facilities
- Annual Report on Scrutiny
- Work Programme

xx October 2024

- Accessible Housing [TBC]
- Work Programme

xx January 2025

- Work Programme

xx April 2025

- Work Programme

3. Reason for Recommendation

To enable the Council's scrutiny arrangements to operate efficiently and effectively.

For more information contact:	Pete Linfield Director of Finance and Corporate Services 0115 914 8349 plinfield@rushcliffe.gov.uk
Background papers Available for Inspection:	None.
List of appendices (if any):	None.